ABSTRACT OF THE DISCLOSURE

[0040] Migration to a service management system (SMS) is facilitated using an SMS simulator. Each of a plurality of provisioning requests is directed to the SMS simulator rather than the SMS. For each of a plurality of syntactically correct requests, the SMS simulator assigns a provisioning component identifier associated with the request, stores a command associated with the request and its associated provisioning component identifier in a transaction file, and sends a provisioning response based on the request. The requests in the transaction file are replayed to provision the SMS.